

That CAD Girl

Frequently Asked Questions

[FAQ506] Am I eligible to attend your Carlson Software webinars for free?

If you have purchased a new license of Carlson Software directly from That CAD Girl in the preceding 12-months, you're eligible to attend any and all webinars listed here, for free!

You can also log in to your That CAD Girl Customer Portal to confirm your webinar eligibility:

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The screenshot shows a user profile for Jennifer DiBona. On the left is a circular profile picture with the initials 'JD'. To the right of the picture, the name 'Jennifer DiBona' is displayed, followed by 'Company Name: TCG Portal Demo', 'Customer since: Apr-09-2021', and 'Contact Type: Main Point Of Contact'. Further right, contact details are listed: 'Email: jennifer@thatcadgirl.com', 'Phone:', and 'Mobile:'. On the far right, there is a section for professional license numbers with the text 'If you have professional license nun certificates, please enter them here enter them.' and a text box containing 'NC 0000000, KY 0000'. Below the profile information is a 'Company Information' section with fields for 'Company Name' (TCG Portal Demo), 'Company Phone' (919-417-8351), and 'Website' (www.thatcadgirl.com). A red arrow points from the 'Company Name' field to a yellow callout box. The callout box contains the text: 'Webinar eligibility may not reflect recent purchases. If you believe it's incorrect, please send an email to contactus@thatcadgirl.com. Most Recent Purchase for Webinar Eligibility: Aug-08-2023. Eligible for Webinars through: Aug-28-2024.'

The fine print: There will be a limited number of “seats” available for the sessions (limits of the technology). If we start bumping up against the limit of attendees, only one person per company will be able to attend each session. If we have plenty of seats

available, that won't be an issue.

On the Free Webinars tab of your portal, you can find links to pre-register or join a session in progress.

Follow this link to pre-register for any webinars you'd like to attend.

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If you find the material on this website helpful, please consider supporting That CAD Girl or one of our Trusted Partners, such as Carlson CAD Solutions, by purchasing or referring others to us for CAD and Carlson Software support and training.