That CAD Girl

**Frequently Asked Questions**

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# Download & install your license of Carlson Survey with embedded AutoCAD (OEM)

The instructions below are for installing your Carlson Survey with embedded AutoCAD (OEM).

1. Follow this link: http://www.carlsonsw.com/support/software-downloads/?product=CarlsonSurveyEmbedded
2. Next to, “Carlson Survey Embedded”, pick “Show Files”.
3. From the drop-down list, select the correct “Product Version”
4. Download #1 or #2 will be the full, complete, up-to-date version of the software. Select “Download”.
5. During installation, enter your serial number when prompted: XXXXX-XXXXX-XXXXX-XXXXX-XXXXX.

If you have previously downloaded and installed Carlson and have been running it under a trial serial number, you do not need to re-download and re-install. You can follow the instructions below to update your registration with your new purchased serial number:

1. Start Carlson Software
2. Go to Help > About Carlson
3. Pick the “Change Registration” button
4. Once the “Add/Remove Serial Number” dialog box is open, pick the “Add” button
5. Complete the Registration Information with your new serial number: XXXXX-XXXXX-XXXXX-XXXXX.

**For Network Licenses**
Instructions for installing the network license manager can be found here: http://www.carlsonsw.com/support/knowledge-base/?action=display_topic&topic_id=55.

You can also refer to this FAQ: Download and Install the Carlson Network License Manager

If you need a new (or updated) network license file, please contact Brian Hammer in Carlson’s Boston office. His email is bhammer@carlsonsw.com and the phone number is 606-564-5028.

**FAQ: I’ve installed my Carlson Software, now what do I do?**

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