

# That CAD Girl

## Frequently Asked Questions

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### **[FAQ413] Download & install your license of Carlson Survey with embedded AutoCAD (OEM)**

The instructions below are for installing your Carlson Survey with embedded AutoCAD (OEM).

1. Follow [this link:](http://www.carlsonsw.com/support/software-downloads/?product=CarlsonSurveyEmbedded)  
<http://www.carlsonsw.com/support/software-downloads/?product=CarlsonSurveyEmbedded>
2. Next to, "Carlson Survey Embedded", pick "Show Files".
3. From the drop-down list, select the correct "Product Version"
4. Download #1 or #2 will be the full, complete, up-to-date version of the software. Select "Download".
5. During installation, enter your serial number when prompted: XXXXX-XXXXX-XXXXX-XXXXX-XXXXX.

If you have previously downloaded and installed Carlson and have been running it under a trial serial number, you do not need to re-download and re-install. You can follow the instructions below to update your registration with your new purchased serial number:

1. Start Carlson Software
2. Go to Help > About Carlson
3. Pick the "Change Registration" button
4. Once the "Add/Remove Serial Number" dialog box is open, pick the "Add" button
5. Complete the Registration Information with your new serial number: XXXXX-XXXXX-XXXXX-XXXXX.

### **For Network Licenses**

Instructions for installing the network license manager can be found [here:](http://www.carlsonsw.com/support/knowledge-base/?action=display_topic&topic_id=55)  
[http://www.carlsonsw.com/support/knowledge-base/?action=display\\_topic&topic\\_id=55.](http://www.carlsonsw.com/support/knowledge-base/?action=display_topic&topic_id=55)

You can also refer to this FAQ: Download and Install the Carlson Network License Manager

If you need a new (or updated) network license file, please contact Brian Hammer in Carlson's Boston office. His email is [bhammer@carlsonsw.com](mailto:bhammer@carlsonsw.com) and the phone number is 606-564-5028.

**FAQ: I've installed my Carlson Software, now what do I do?**

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If you find the material on this website helpful, please consider supporting That CAD Girl or one of our Trusted Partners, such as Carlson CAD Solutions, by purchasing or referring others to us for CAD and Carlson Software support and training.