That CAD Girl

Frequently Asked Questions

How is the price of Carlson maintenance calculated?

If you always want to have the latest and greatest version of your Carlson Desktop Software with IntelliCAD (or with your own CAD), the cheapest way to do that is to keep your maintenance current. If it is renewed prior to expiration, the price will remain the same – 10% of the retail price of the software.

However, if Maintenance is not renewed prior to expiration, a 1-year Maintenance Plan costs 20% of software list price and increases by 10% per year after the expiration date.

But, regardless of how many years you've fallen behind, Carlson will never charge more than 50% of the current retail price of the software in order to bring your license up to the current version.

If your license is not currently on maintenance, you can pay the maintenance fee plus an expiration fee which will both upgrade you to the current version of the program AND include any upgrades that are released within the maintenance year.

Carlson's policy on Software Maintenance can be viewed by clicking here.

That CAD Girl tries to keep a copy of your most current

Maintenance Report uploaded and available to you on your That CAD Girl Customer Portal.

Click here to request pricing for your Maintenance Renewals or Upgrades – if you upload a current Maintenance or Upgrade Report you received from Carlson, you may receive discounted renewal or upgrade pricing!

FAQ: I can’t seem to keep up with my Carlson maintenance – Can you help?

FAQ: What is Carlson Software Maintenance? And why should I buy it from That CAD Girl?

Maintenance Status	**Annual Maintenance (Percentage of Retail)**	**Expiration Fee (Percentage of Retail)**	**Total Fee to Renew (Percentage of Retail)**
Active	10%	0	10%
Expired, up to 1 year	10%	10%	20%
Expired, up to 2 years	10%	20%	30%
Expired, up to 3 years	10%	30%	40%
Expired, more than 3 years	10%	40%	50%

Program	Retail Price of Standalone *(effective 7/10/2024)*	Annual Maintenance for Standalone	Retail Price of Network	Annual Maintenance for Network
Select Suite Pick 6	$ 4,950	$ 495	$ 5,445	$ 544.50
Select Suite Pick 5	$ 4,650	$ 465	$ 5,115	$ 511.50
Select Suite Pick 4	$ 4,250	$ 425	$ 4,675	$ 467.50
Select Suite Pick 3	$ 3,850	$ 385	$ 4,235	$ 423.50
Select Suite Pick 2	$ 3,350	$ 335	$ 3,685	$ 368.50
Civil Suite	$ 4,250	$ 425	$ 4,675	$ 467.50
Survey	$ 2,150	$ 215	$ 2,365	$ 236.50
Civil	$ 1,950	$ 195	$ 2,145	$ 214.50
Hydrology	$ 1,550	$ 155	$ 1,705	$ 170.50
Point Cloud Basic	$ 2,000	$ 200	$ 2,200	$ 220.00
Point Cloud Advanced	$ 6,000	$ 600	$ 6,600	$ 660.00
GIS	$ 1,250	$ 125	$ 1,375	$ 137.50
Takeoff Suite	$ 7,500	$ 750	$ 8,250	$ 825.00
Construction	$ 3,950	$ 395	$ 4,345	$ 434.50
CADNet	$ 1,750	$ 175	$ 1,925	$ 192.50
Trench	$ 1,595	$ 159.50	$ 1,755	$ 175.50

Program	Retail Price of Standalone *(effective 7/10/2024)*	Annual Maintenance for Standalone	Retail Price of Network	Annual Maintenance for Network
GeoTech	$ 1,595	$ 159.50	$ 1,755	$ 175.50

Program	# of Years Expired	Retail Price	Total Fee (Percentage of Retail)	Total Fee to Upgrade and/or Renew Maintenance for 1 Year
Survey	Not expired, maintenance is current	$ 2,150	10%	$ 215.00
Survey	Expired for less than 1 year	$ 2,150	20%	$ 430.00
Networked Survey	Expired for less than 1 year	$ 2,365	20%	$ 473.00
Civil Suite or Select Suite Pick 4	Not expired, maintenance is current	$ 4,250	10%	$ 425.00
Civil Suite or Select Suite Pick 4	Expired for less than 1 year	$ 4,250	20%	$ 850.00

Program	# of Years Expired	Retail Price	Total Fee (Percentage of Retail)	Total Fee to Upgrade and/or Renew Maintenance for 1 Year
Networked Civil Suite or Select Suite Pick 4	Expired for less than 1 year	$ 4,675	20%	$935.00

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