That CAD Girl

Frequently Asked Questions

I can’t seem to keep up with my Carlson maintenance – Can you help?

This is another reason that we recommend that you find an Authorized Carlson Reseller and purchase your maintenance through them! Resellers offer an additional level of support for your purchases and they can help you keep up with your renewals and upgrades.

Carlson generates and sends renewal notices automatically but they are only sent to you and the Carlson reseller located nearest to you geographically. However, you are free to purchase new licenses, upgrades or maintenance directly from Carlson or any Authorized Reseller.

If you’ve recently received a Maintenance Renewal or OEM Upgrade notice from Carlson Software, you can forward that report to your Dealer of Choice and ask for them to provide a custom proposal.

FAQ: What is Carlson Software Maintenance? And why you should buy it from an Authorized Carlson Reseller

FAQ: How is Carlson Software Maintenance calculated?

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