That CAD Girl

Frequently Asked Questions

[FAQ450] My Maintenance is Current... Where's My Upgrade?

One of the best things about keeping your Carlson Software maintenance plan up-to-date is that you have access to the latest and greatest version of the software whenever you're ready to take the plunge! Some users can't wait to install the newest version as soon as it's released but others wait for the first new Build to be posted and then go for it.

With the building out of your That CAD Girl Customer Portal, we are doing our best to have all the information you need about your serial numbers easily accessible and available to you.

As soon as possible after a new release, we will post your new, upgraded serial number(s) to your Customer Portal and will upload a new maintenance report showing your new serial number(s). However, if you get to this before we do... you can use the Carlson Software Serial Number Upgrade Lookup site to get your new serial number as soon as it's released.

like the form below to locate year	apprade senal number (if applicable). To find the existing senal number of th	e product you are currently using
1. Launch the minting version 2. Use the table below as a gr	of the Carlson product, with to fociate the sense number.	
	Carlson Serial Number Locations	
Product Family	How to Find Serial Number)
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hanG(/san/K)	Nor Version 6 and later: Main Renu → Pile Tab → About Sun-CDSun-PC → Colorege Regulation Nor Version 5 and able: New Renu → Epsig Tab → About Sun-CDSun-PC → (Change) Regulation	
Precision III:	Stelly Hersu — Engeltratum	5
Conting Serial Number:		
Plane Number:		
Customer 20-(if Innover)		
Erral Aldress		
Clear	Find Upgrade Serial Number	1

You will need the items listed below. Your serial number and Carlson Customer ID can be found on your That CAD Girl Customer Portal:

- Your current serial number
- Your Carlson Customer ID
- Phone Number
- Email Address

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If you find the material on this website helpful, please consider supporting That CAD Girl or one of our Trusted Partners, such as Complete CAD Solutions, by purchasing or referring others to us for CAD and Carlson Software support and training.