What’s the difference between Carlson’s annual maintenance and an Autodesk subscription?

Please note: That CAD Girl is no longer an authorized Carlson Software dealer and isn't affiliated with Carlson. This article was accurate when it was written, but Carlson's products, pricing, licensing and policies may have changed since then, and we can't independently verify the current details.

We're still happy to offer Carlson training and support as far as we can without help from Carlson. For official or up-to-date information, please contact Carlson Software directly.

Other than one being wildly expensive and like doing a stint in Supermax? Just kidding…
The main difference between Carlson’s maintenance plan and Autodesk’s subscription is that Carlson’s tech support is not tied to maintenance at all while Autodesk tech support is only available for no additional fee to those who are current on subscription.

Also, in the past few years, there have been so many changes to Autodesk’s Subscription policies that it’s practically

impossible to keep up and know exactly what you're getting for that big price tag.

Regardless of whether you're current on maintenance, whether you've let it lapse, whether you're using today's version of the software or whether you're using a version that's 10 years old, tech support is free from Carlson.

You can view the Carlson Software Maintenance Policy here

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